

S No	Topics	Topic No
1	Orientation	
2	Gateway to banking	1
3	Banking Terminologies and Basics of Banking	1
4	Delivery channels and Digital banking	4
5	Compliance	2
6	Deliverables	8
7	NR Banking	2
8	Payment Products	4
9	KYC- Account Profiling and KYC- General	2
10	KYC SA- Case studies and grid	2
11	KYC- CA- Grid	2
12	KYC CA- Case Studies	2
13	Sales Orientation	6
14	KYC Role Plays	2
15	Compliance- Sales Audit	6
16	KYC- Form Filling	2
17	Life Insurance	5
18	General insurance	5
19	Mutual Funds	5
20	Insurance	5
21	Trade FX	9
22	Retail Assets	10
23	Branch Operations- Cash	3
24	Instruments of Financial Investment	11
25	Branch Operations- SMART	3
26	Branch Activities	3
27	Branch Audit	3
28	System - FINACLE	NR
29	Programme Feedback	DONE
30	Certificate of Internship Completion	WIP
31	Professional Transformation (Soft Skill)	7